

Lexcel Assessment 2006



Extracts from the independent assessors report:-

Client Care

“Client responses are highly praiseworthy giving the practice full marks for their services. Survey results are presented in an excellent format, which is given full analysis and considered during the reviews and partners meetings.”

People Management

“Supervision, file reviews and risk management are all taken seriously with regular reviews and action updates to maintain effective controls.”

Management Policies

“The Practice structure, risk management and the quality systems are comprehensive and conducted with due attention to detail. Documented procedures are of the highest order.”

Financial

“This area continues to be well organised and sound. Information is timely and accurate.”

Summary

“There continues to be high level of knowledge and expertise within the practice. . . It is a soundly based, orderly and well run practice with a strong sense of discipline and integrity”

“professionals with a human face”